

**Trend of monthly disposal of complaints**

<b>SN</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
	<b>Jan-2022</b>				
	<b>Feb-2022</b>				
	<b>Mar-2022</b>				
	<b>Apr-2022</b>				
	<b>May-2022</b>				
	<b>Jun-2022</b>				
	<b>July-2022</b>				
	<b>Aug-2022</b>				
	<b>Sep-2022</b>				
	<b>Oct-2022</b>				
	<b>Nov-2022</b>				
	<b>Dec-2022</b>				

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.